

# Monizze meal vouchers

## USER GUIDE



# Hello, Welcome to Monizze!

Good news! You have just received – or will soon receive – meal vouchers from your employer.

This guide is meant to facilitate the use of your new extra-legal benefit, the meal voucher.

**Enjoy reading!**



**The meal  
voucher**

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## What is a meal voucher?

Meal vouchers are an extra-legal benefit that increases your purchasing power. Historically, this benefit was meant to compensate for the lack of a cafeteria in some companies. Employers started offering their staff an extra budget with which they could purchase their lunch during workdays. Meal vouchers can therefore only be used to pay for food and drinks. However, there is no obligation to only use them on your lunchbreak!

## What can you buy with meal vouchers?

Meal vouchers can be used to purchase all kinds of food, whether it be meals that are ready to eat or ingredients that still need to be cooked. However, it is forbidden to buy non-food product with these vouchers, even if the items in question are used in the kitchen.

### Snacks

You do not have an office cafeteria nor the time or energy to prepare something homemade before you leave in the morning? Then you will surely be happy to use your meal vouchers to buy a sandwich or another snack during your lunch break.

### Restaurant

If you would rather sit down and enjoy a long meal, whether with your colleagues, family or friends, you can treat yourself to an evening in a nice restaurant.

### Supermarkets

Are you a great chef, or just trying your best not to burn water? No matter your talent, you'll be happy to learn that you can do all your food-related groceries in the supermarket of your choice and pay with your meal vouchers!

### Corner stores and other small shops

If you would rather support your small local shops, no worries. Whether they be grocers or specialized shops such as bakeries, butcher's shops or cheese shops, all kinds of food-related stores can accept your meal vouchers.

### Drinks, with or without alcohol

A meal would not be complete without something to drink, which is why you can also use your meal vouchers for all sorts of drinks. Whether it be a nice coffee in the morning, sipped on a terrace or on the way to the office, or maybe a drink to relax at the end of a long day, at home or in a bar... You no longer need an excuse to treat yourself. To be enjoyed with moderation!







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# Starting up with **Monizze**

**Have you already received other Monizze extra-legal benefits (eco, gift, sport & culture, consumption vouchers or the corona premium)?**

**YES**



A meal voucher account will be added to your existing profile, meaning you can continue to use the same Monizze card.

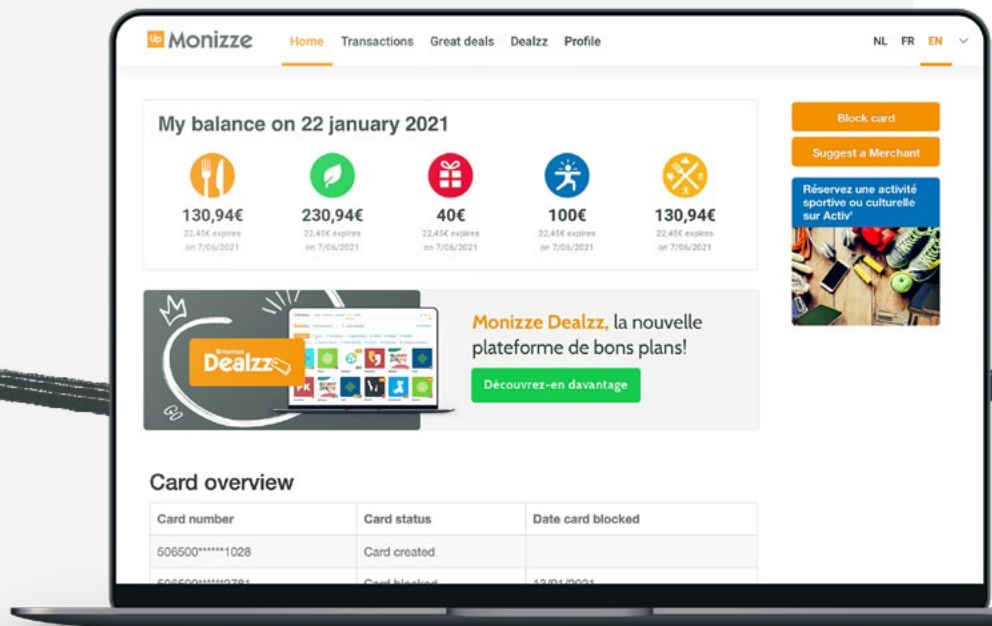
### **How does it work once you're in a store?**

The payment terminal of a store affiliated to the Monizze network is programmed to accept your meal vouchers. If the store accepts several types of Monizze vouchers, simply specify which voucher you would like to pay with once you're at the register.

**NO**

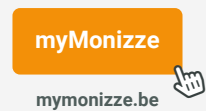
You will soon receive your Monizze card in the mail. Follow the instructions enclosed beside it to activate your card. It's both simple and quick!





### 3.

# Log into myMonizze



Monizze puts at your disposal an online personal area called "myMonizze". It allows you to:



Check your balance



View your transaction history



Find out how long your vouchers are still valid



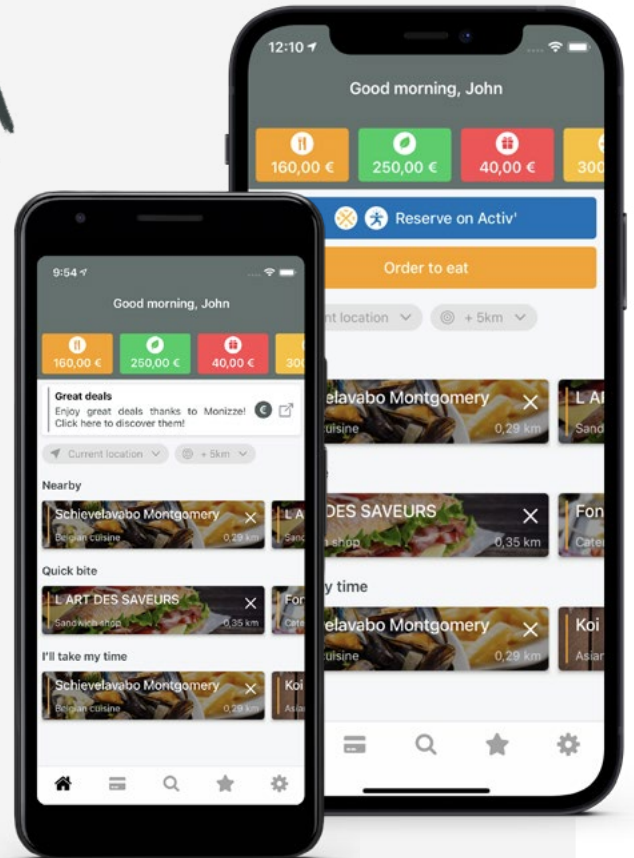
Access Monizze Dealzz, our deals-finding platform



Block your card



# 4. Download the Monizze app



All of Monizze, available 24/7 in your pocket. It's possible thanks to our mobile app. The Monizze app allows you to:



Check your balance



View your transaction history



Find out how long your vouchers are still valid



Block your card



Get notified each time new meal vouchers are uploaded to your account



Find a merchant near you who accepts the Monizze card



Access Monizze Dealzz, our deals-finding platform

# 5. Find a merchant who accepts your meal vouchers



Two possibilities are available for you to spend your meal vouchers:

## A. In store or in a restaurant, with your Monizze card

More than 30,000 stores in Belgium accept the Monizze card. Visit the Monizze website or the mobile app to find a shop near you that accepts your meal vouchers.

When you use our search engine, specify that you want to use the "Meal" product, then input your zip code. You can also filter your search by product category.

[Buy in person](#)

[www.monizze.be/en/buy-in-person/](http://www.monizze.be/en/buy-in-person/)

## B. Online, with your myMonizze account

Tired of looking for a parking space or queuing before the register? You can now buy online from the comfort of your own couch and still pay with your Monizze vouchers.

Discover all the online stores that accept Monizze!

For your search, please first select the "Meal" product.

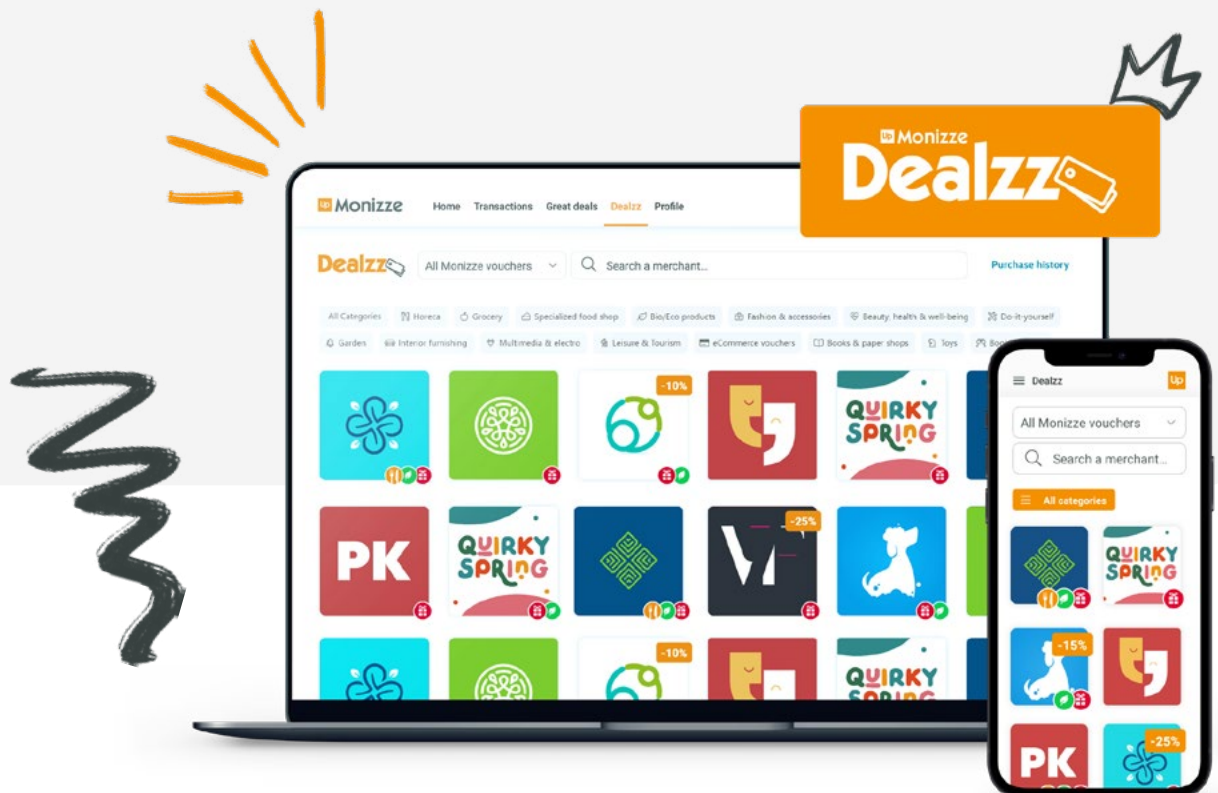
You can also use your meal vouchers to make purchases on the Monizze Dealzz platform.

[Buy online](#)

[www.monizze.be/en/buy-on-activ-or-online/](http://www.monizze.be/en/buy-on-activ-or-online/)

# 6.

## Monizze Dealzz



**Monizze Dealzz** is an online platform where hundreds of partner merchants offer deals and other advantages year-round.

Discover it now:

[Monizze Dealzz](#)

[dealzz.monizze.be](https://dealzz.monizze.be)





## 7. Need help?

Contact the Monizze team:

 [support@monizze.be](mailto:support@monizze.be) 

 078/05.33.77  
Monday to Saturday, from 8:30AM to 6:00PM

 **Monizze**